

Return Merchandise Authorization Form

Complete this form after receiving an RMA number from Durridge, and before returning a product. Please include a printed copy of this form with your shipment. You may send the instrument to either our USA or UK facility. Specific shipping instructions are available at <https://durridge.com/services/repair-request/>.

RMA Number		
Today's Date		
Durridge Service Facility	Billerica MA (USA)	Sheffield (UK)


Customer Information	
Company Name	
Company Address	
Postcode/Country	

Contact Person	
Title	
First Name	
Last Name	
Email Address	
Phone Number	

Instrument Details	
Serial Number	
Reason for Return	
Date of Return	
Courier and Tracking Number (optional)	

Instrument Details

**Was the device contaminated with hazardous material?
If so, please describe**

 *Do NOT ship device if it contains hazardous or radioactive material*

Billing Information

Please provide contact details for the person in the organization responsible for handling invoices

Full Name

Billing/Invoice Address
If different from company address.
Please include postcode and country

Email Address
Used for invoices

International Tax ID

EORI Number
Mandatory for EU customers

Purchase Order Number
(optional)

Shipping Information for Instrument Return

(If different from billing details)

Full Name

Email Address

Phone Number

Your Shipping Address
Please include postcode and country

Shipping and Delivery Instructions